

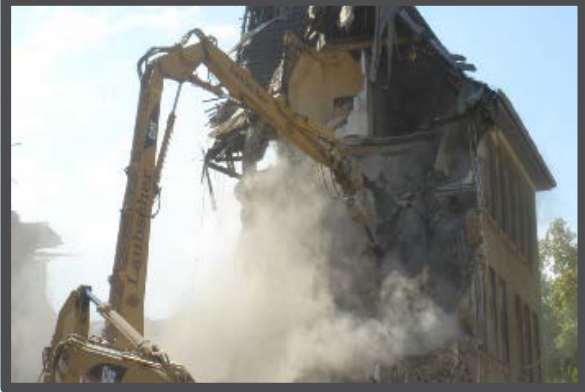


Enforcement Division

07/13/2020

Shafter

**Community Outreach and
Enforcement Section**



Air pollution examples



YOU are your community's biggest resource

What air pollution issues do you see around YOUR community?



What can we all do about these concerns?

Reporting Environmental Complaints

Remember the 5 Ws:

- ✓ WHAT is your complaint about?
- ✓ WHERE does it occur?
- ✓ WHEN does it occur? Is it ongoing?
- ✓ WHO is the potential source?
- ✓ WHY should you complain?

It's okay to complain if it's simply a nuisance!



SJVAPCD

Call: 1-800-926-5550

Go online: *<https://www.valleyair.org>*



CARB/CalEPA

Call: 1-800-END-SMOG

Go online:

<https://calepa.ca.gov/enforcement/complaints/>

San Joaquin Valley's Complaint

Air Quality Complaint Form

Form:

In order for us to quickly resolve your complaint, please complete all required fields with as much detail as possible.

Your Information

Privacy

Phone: *

Email: *

First Name:

Address:

City:

Asbestos
Dust

Gas Stations

Idling Diesel Trucks/Buses

Odors

Other/Not Listed

Smoke from Agricultural

Burning

Smoke from

Business/Industry

Smoke from

Fireplaces/Woodstoves

For confidentiality purposes, please

Complaint Type: *

Helpful Tips

Description:

The more information you can give, the better, but even a little is helpful!

Date Observed: *

Time Observed:

Occurring Now

Property Owner or Business Name (if known):

Address: *

Cross Streets:

&

City:

County:

I would like to receive a report upon completion of this complaint investigation

I would like to include a photo/video of this incident

* Required fields

Submit

Reset

Thank you for providing this information so that we may resolve your complaint.


CalEPA Complaint Form


Start Details Complete Confirmation


Language Preference/Preferencia de Idioma
 English


SELECT AN IMAGE TO REPORT A PROBLEM


More than one may be selected

Air 

Water 

Toxic Substances 

Pesticides 

Solid Waste 

IS THIS AN EMERGENCY?

ARE YOU REPORTING WATER WASTE?

IS THIS REGARDING PROPOSITION 65?

Complaint Details →

<https://calepa.ca.gov/enforcement/complaints/>

CalEPA Complaint Form Cont.



Are you reporting a Spill?

No

Is this complaint related to a Refinery?

No

Complaint

Please describe complaint (What happened, what materials or substances were involved, how much is involved, where did the materials or substances go, who else have you reported this to and what was the outcome? Provide any information that will help our inspectors determine the most timely and effective response. Text only.)

Complaint Description *

Please describe the issue in as much detail as possible.

If you previously submitted this complaint, please indicate the organization(s) or local government entity you contacted.

List organizations that you have previously reported this problem to.

CalEPA Complaint Form Cont.

Complaint Location

Provide information about this complaint. If you do not know the address, please provide a description of the location (like "corner of 1st St. and River Blvd.").

Address

City

State

Zip

Location Description

CalEPA Complaint Form Cont.

Responsible Party
Provide any information about the facility, company, or person who is allegedly responsible for this problem.

Responsible Person Name Responsible Company Name

Same address as above? No

Address

City State Zip

Your "Air" Concern
Additional Information

Vehicle or Stationary?

Air Complaint Source?

Date of Occurrence

Timeframe

Date of Occurrence & Approximate Time

March 2019						
Su	Mo	Tu	We	Th	Fr	Sa
24	25	26	27	28	29	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

12 : 00 AM

Ongoing Occurrence? No

Attach Files
Please include any relevant images or documents.

10MB Max File Size

[About](#) [Privacy](#)

CalEPA Complaint Form Cont.

Name *

First Last

Home Phone

Address

Mobile

City State Zip

Email Address

Confirm Email Address

Do you wish to receive further updates regarding this complaint?

Yes

Role of the Inspector

1. A district inspector will be assigned the complaint.
2. The inspector will contact the reporting party to obtain additional information and to let them know that the complaint was received.
3. The inspector will investigate the complaint.
4. The inspector will take appropriate action if required for complaint resolution.
5. The inspector will follow-up with the reporting party and inform them of the resolution.

After the Complaint

What happens next at the air district or state level?

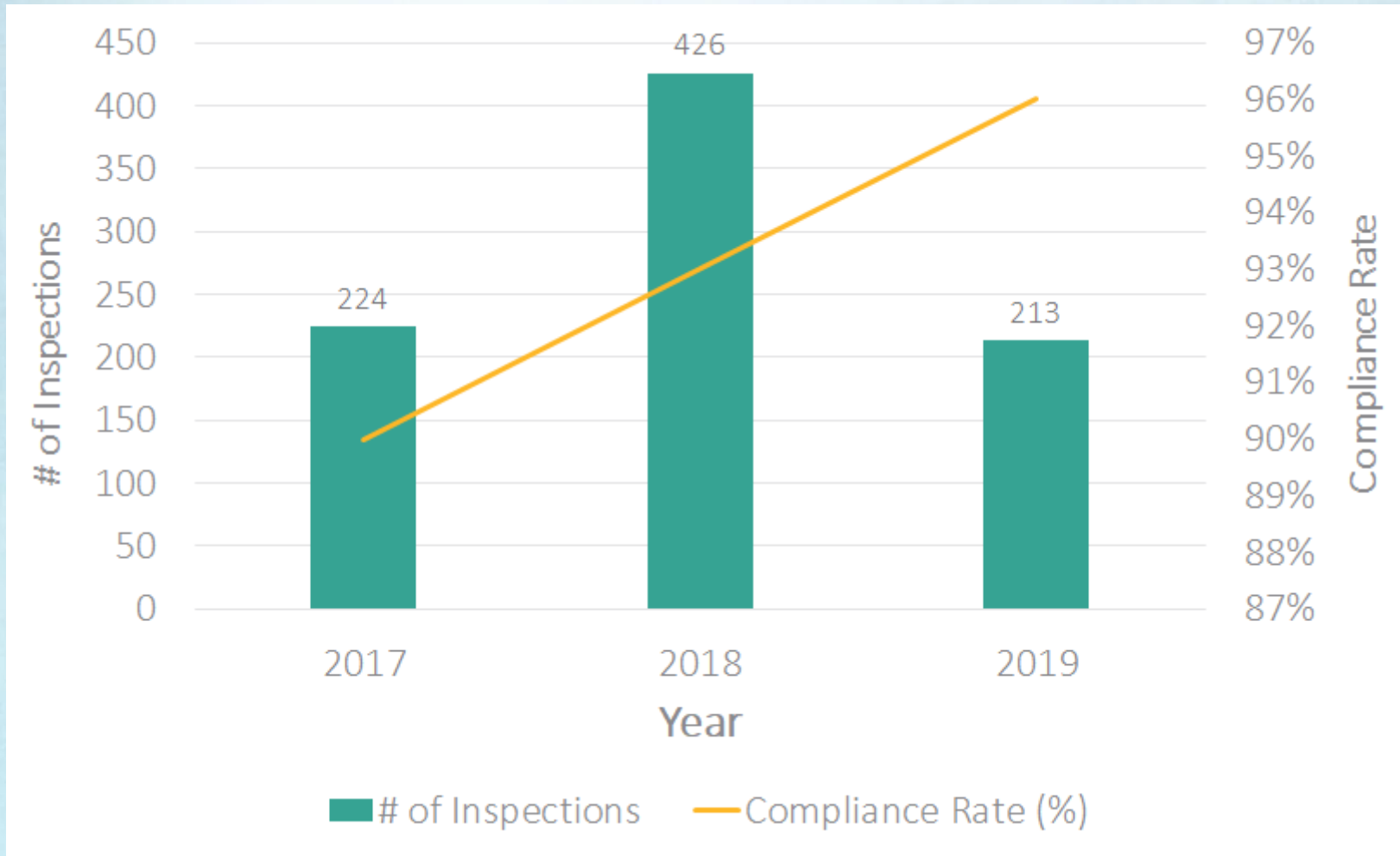
Complaints do not always get resolved following the initial investigation, so it is important to:

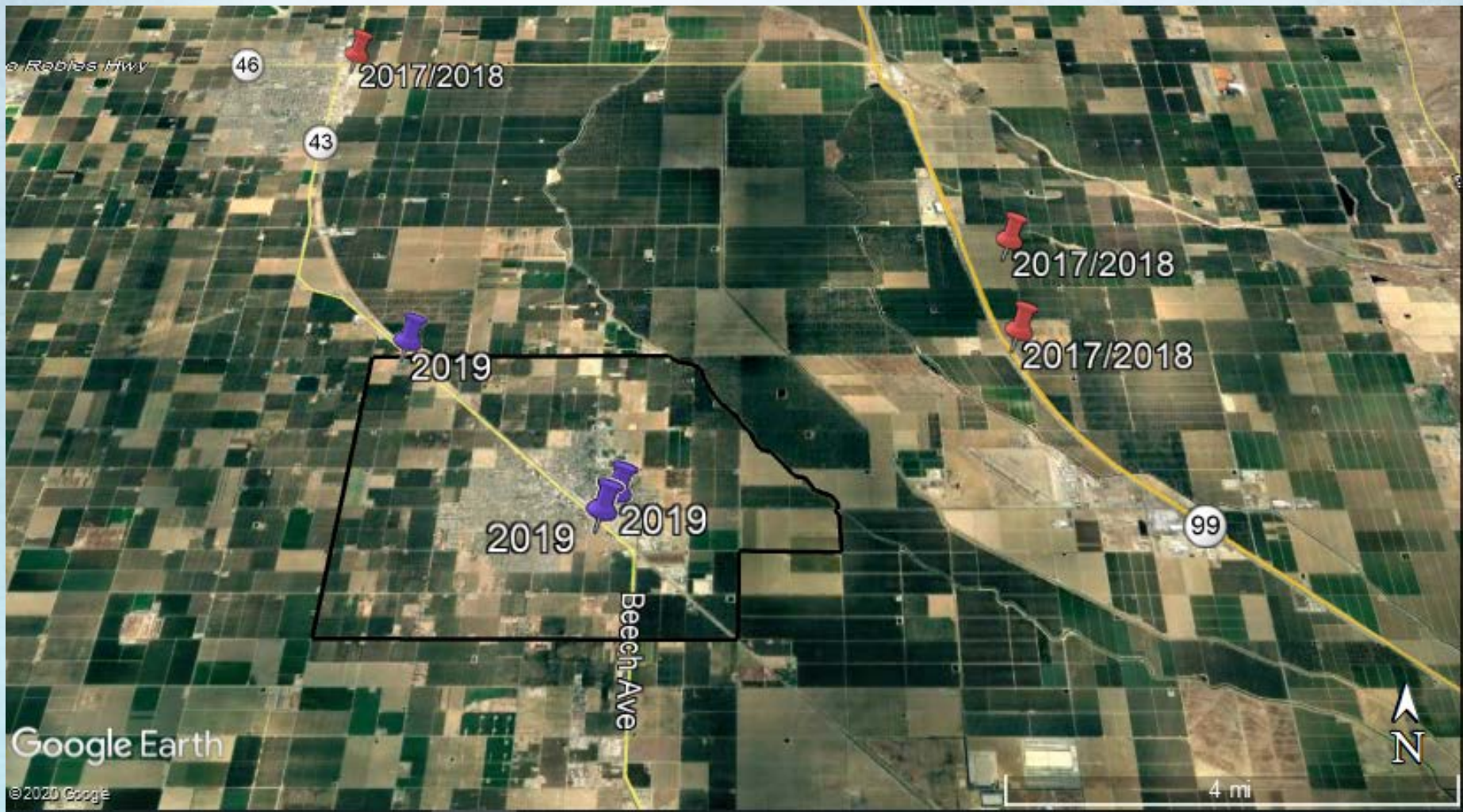
1. Continue to file complaints when it reoccurs.
2. Be patient, not everything can be fixed immediately.

2019 Enforcement Update

Program	Inspections	Compliant	Violations		Compliance Rate
			Emission	Non-Emission	
Heavy-Duty Vehicle Inspection Program (HDVIP)	146	142	1	3	97%
Off-Road	4	4	0	0	100%
Smart Way	14	14	0	0	100%
Solid Waste Collection Vehicle (SWCV)	1	1	0	0	100%
Transportation Refrigeration Unit (TRU)	6	4	1	1	67%
Truck & Bus	42	39	3	0	93%
Total	213	204	5	4	96%

Enforcement History





2020 1st Quarter Idling Sweep

- CARB staff participated in Idling sweeps with the District.
- CARB looked at:
 - **53 vehicles within the boundary**
 - No idling violations were discovered during the sweep
 - **4 Transportation Refrigeration Units (TRUs)**
 - 1 was and is still currently pending verification
 - **1 Off-Road vehicle**
 - Equipment Identification Number (EIN) not found in DOORS

Thank you for helping protect Californians by improving our air quality!

CARB Contacts:

Justin Shields, APS,
Enforcement Liaison

Justin.shields@arb.ca.gov

V

(916) 229-0399

Helena Rhim, APS

Helena.rhim@arb.ca.gov

(916) 229-0391

How else can we help?

- Basic air contamination information
- Pollution from agriculture
- Pollution from other industries – which ones?