

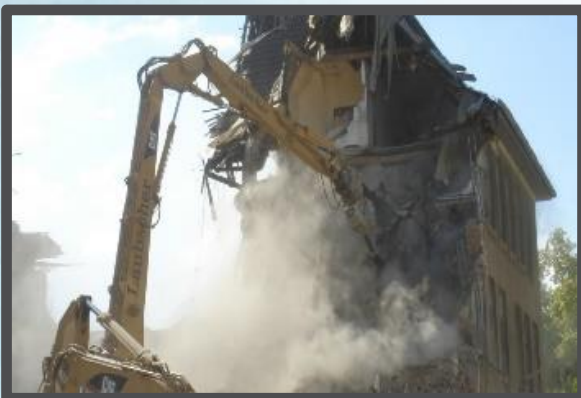


Enforcement Division

06/08/2020

South Central Fresno

**Community Outreach and
Enforcement Section**

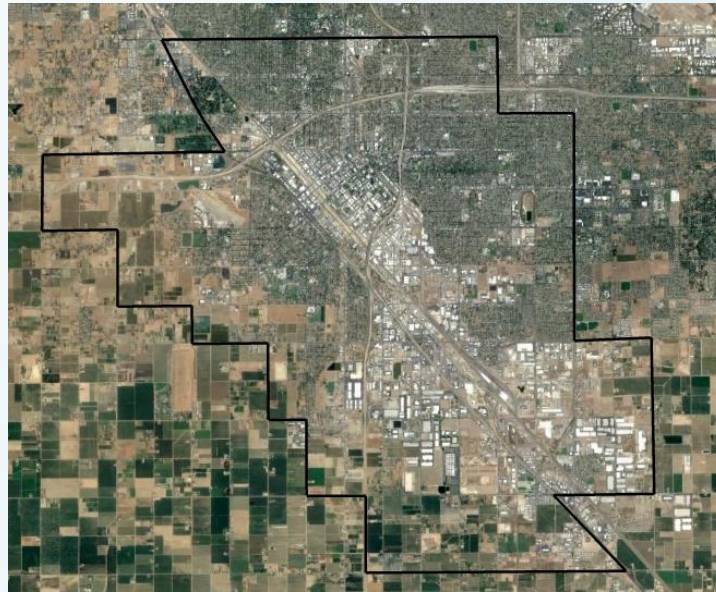


Air pollution examples



YOU are your community's biggest resource

What air pollution issues do you see around YOUR community?



What can we all do about these concerns?

Reporting Environmental Complaints

Remember the Ws:

- ✓ WHAT is your complaint about?
- ✓ WHERE does it occur?
- ✓ WHEN does it occur? Is it ongoing?
- ✓ WHO is the potential source?
- ✓ WHY should you complain?

It's okay to complain if it's simply a nuisance



SJVAPCD

Call: 1-800-870-1037

Go online: *<https://www.valleyair.org>*



CARB/CalEPA

Call: 1-800-END-SMOG

Go online:

<https://calepa.ca.gov/enforcement/complaints/>

San Joaquin Valley's Form:

Air Quality Complaint Form

In order for us to quickly resolve your complaint, please complete all required fields with as much detail as possible.

Your Information

Privacy

Phone: * Email: *

First Name: Address: City:

Asbestos
Dust
Gas Stations
Idling Diesel Trucks/Buses
Odors

Other/Not Listed
Smoke from Agricultural
Burning
Smoke from
Business/Industry

Smoke from
Fireplaces/Woodstoves

For confidentiality purposes, please provide a description of the complaint.

Complaint Type: * Helpful Tips

Description:

The more information you can give, the better, but even a little is helpful!

Date Observed: * Time Observed: ☐ Occurring Now

Property Owner or Business Name (if known):

Address: *

Cross Streets: &

City: County: *

☐ I would like to receive a report upon completion of this complaint investigation

☐ I would like to include a photo/video of this incident

* Required fields

Submit Reset

Thank you for providing this information so that we may resolve your complaint.


CalEPA Complaint Form


Start Details Complete Confirmation


Language Preference/Preferencia de Idioma
English


SELECT AN IMAGE TO REPORT A PROBLEM ☒


More than one may be selected

Air ☒ ?


Water ☐ ?


Toxic Substances ☐ ?


Pesticides ☐ ?


Solid Waste ☐ ?


IS THIS AN EMERGENCY? ☐

ARE YOU REPORTING WATER WASTE? ☐

IS THIS REGARDING PROPOSITION 65? ☐

Complaint Details →

<https://calepa.ca.gov/enforcement/complaints/>

CalEPA Complaint Form Cont.

The screenshot displays the 'Details' step of a four-step complaint process. A progress bar at the top shows four stages: 'Start', 'Details', 'Complete', and 'Confirmation'. The 'Details' stage is currently active, indicated by a yellow circle. Below the progress bar, there are two questions with 'No' buttons:

Are you reporting a Spill?

Is this complaint related to a Refinery?

Complaint

Please describe complaint (What happened, what materials or substances were involved, how much is involved, where did the materials or substances go, who else have you reported this to and what was the outcome? Provide any information that will help our inspectors determine the most timely and effective response. Text only.)

Complaint Description *

Please describe the issue in as much detail as possible.

If you previously submitted this complaint, please indicate the organization(s) or local government entity you contacted.

List organizations that you have previously reported this problem to.

CalEPA Complaint Form Cont.

Complaint Location

Provide information about this complaint. If you do not know the address, please provide a description of the location (like "corner of 1st St. and River Blvd.").

Address

Street Address

City

City

State

California

Zip

Zip

Location Description

Location Description

CalEPA Complaint Form Cont.

Responsible Party

Provide any information about the facility, company, or person who is allegedly responsible for this problem.

Responsible Person Name

Person Name

Responsible Company Name

Company Name

Same address as above?

No

Address

Street Address

City

City

State

California

Zip

Zip

Your "Air" Concern

Additional Information

Vehicle or Stationary?

Stationary Source

Air Complaint Source?

None

Date of Occurrence

Timeframe

Exact Date

Date of Occurrence & Approximate Time

March 2019

| Su | Mo | Tu | We | Th | Fr | Sa |
|----|----|----|----|----|----|----|
| 24 | 25 | 26 | 27 | 28 | 29 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |
| 31 | 1 | 2 | 3 | 4 | 5 | 6 |

12

:

00

AM

Ongoing Occurrence?

No

Attach Files

Please include any relevant images or documents.

Browse...

Attach Files

10MB Max File Size

Previous

Almost Done

About

Privacy

CalEPA Complaint Form Cont.

| | | | |
|--|---|---|--|
| Name * | | Home Phone | |
| <input type="text" value="First"/> | <input type="text" value="Last"/> | <input type="text" value="000-000-0000"/> | |
| Address | | Mobile | |
| <input type="text" value="Address"/> | | <input type="text" value="000-000-0000"/> | |
| City | State | Email Address | |
| <input type="text" value="City"/> | <input type="text" value="California"/> | <input type="text" value="you@yourdomain.com"/> | |
| Zip | | Confirm Email Address | |
| <input type="text" value="Zip"/> | | <input type="text" value="you@yourdomain.com"/> | |
| Do you wish to receive further updates regarding this complaint? | | <input type="button" value="Yes"/> | |

Role of the Inspector

1. A district inspector will be assigned the complaint.
2. The inspector will contact the reporting party to obtain additional information and to let them know that the complaint was received.
3. The inspector will investigate the complaint.
4. The inspector will take appropriate action if required for complaint resolution.
5. The inspector will follow-up with the reporting party and inform them of the resolution.

After the Complaint

What happens next at the air district or state level?

Complaints do not always get resolved following the initial investigation, so it is important to:

1. Continue to file complaints when it reoccurs.
2. Be patient, not everything can be fixed immediately.

2019 Enforcement Update

| Program | Inspections | Compliant | Violations | | Compliance Rate |
|---|-------------|------------|------------|--------------|-----------------|
| | | | Emission | Non-Emission | |
| Drayage | 2 | 2 | 0 | 0 | 100% |
| Heavy-Duty Vehicle Inspection Program (HDVIP) | 456 | 430 | 26 | 0 | 94% |
| Smart Way | 67 | 59 | 8 | 0 | 88% |
| Solid Waste Collection Vehicle (SWCV) | 1 | 1 | 0 | 0 | 100% |
| Transportation Refrigeration Unit (TRU) | 24 | 20 | 1 | 3 | 83% |
| Truck & Bus | 132 | 125 | 6 | 1 | 95% |
| Total | 682 | 637 | 41 | 4 | 93% |

2019 in Comparison



2020 1st Quarter Idling Sweep

- CARB staff participated in Idling sweeps with the District.
- CARB looked at:
 - 37 vehicles within the boundary
 - 3 Transportation Refrigeration Units
 - 4 Pieces of Off-Road equipment

Resulting from the sweep, CARB staff are looking to launch investigations into two companies. No idling violations were discovered during the sweep.

Thank you for helping protect Californians
by improving our air quality!

CARB contact:
Justin Shields, APS

Justin.shields@arb.ca.gov

(916) 229-0399

How else can we help?

Basic air contamination information

Pollution from agriculture

Pollution from other industries – which ones?